

Seth W Wharton, MD

Financial Security Policy

Purpose:

To prevent theft of patient financial information and identity.

Goals:

The policy will be reviewed and updated at least yearly. Oversight and administration of the policy will be administered by Seth W. Wharton, Md. Any changes in equipment or service providers involved with patient financial will result in review and possible revision of this policy.

Red Flags:

- A patient reports :
 - 1) Receiving a bill for another individual;
 - 2) A product or service never received;
 - 3) Denies ever seeing Dr. Seth W. Wharton.
- Previous records are inconsistent with the patient's examination or history;
- A compliant regarding collection notice;
- Coverage is denied because benefits having been completed or a lifetime cap reached;
- Patient claims identity theft;
- Patient has insurance number but no insurance card of documentation;
- Communication from a fraud investigator.

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